

VISIT TO DISTRICT CONSUMER DISPUTE FORUM



**Students and Teacher with Hon. Member Mr. V.S. Paradkar,
Registrar Mr. V.A. Tayade and Shirestedar Mr. S.V. Giri**



Staff explaining the students the procedure for filing complaint at DCDF



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Registrar Mr. V.A. Tayade sharing valuable information about fees applicable and territorial & pecuniary jurisdiction of DCDF

VALUE OF GOODS OR SERVICES PAID AS CONSIDERATION	AMOUNT OF FEES PAYABLE
UPTO RUPEES FIVE LAKH	NIL
ABOVE RUPEES FIVE LAKH AND UPTO RUPEES TEN LAKH	RS. 200
ABOVE RUPEES TEN LAKH AND UPTO RUPEES TWENTY LAKH	RS. 400
ABOVE RUPEES TWENTY LAKH AND UPTO RUPEES FIFTY LAKH	RS. 1000



**24 DECEMBER
NATIONAL
CONSUMER
RIGHTS DAY**

Department of Business law has organized a students' visit to District Consumer Dispute Forum, Parel Mumbai on 16 March 2023. The students were attended by Ms. Ankita Solkar, Data Assistant who deals with complaint lodging work at the office. She informed that the complaint for deficiency in service or defect in goods should contain Index, Summary of complaint, Claim statement, Affidavit in support of complaint, Vakalatnama, Memo of address, List of documents and Application for condonation of delay if any. She showed documents of some disposed cases to the students to have a clear cut idea about the same. Mr. V.A. Tayade, Registrar was pleased to share the information about the fees applicable for filing a complaint. He also informed about the territorial and pecuniary jurisdiction of the District Consumer Dispute Forum and the dedicated portal for online case filing & helpline number. The students were permitted by the Hon. Member Mr. V.S. Paradkar of the DCDF, South Mumbai to witness the proceedings of the forum. He interacted with the students and shared his valuable knowledge. He told that the Consumer Protection Act 2019 is presently applicable. He also informed that there is no necessity to engage the advocate for filing a complaint or contesting a claim. He informed how a complaint is dealt with in the forum and that if the order of the forum is not complied then on an application for execution u/s 71/72 the defaulting party may be ordered to undergo imprisonment.

